

# COMMUNIQUE

FALL 2014

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Fall is kicking into full gear and as we take a look back we would like to share all that we've done since we last wrote and alert you to opportunities coming in the near future. We hope you enjoy this edition of our newsletter, *Communique*.

Questions, comments and contributions are always welcome; just email us at [cndr@uchastings.edu](mailto:cndr@uchastings.edu).



Best wishes,  
Sheila Purcell  
Clinical Professor & Director, UC Hastings CNDR

## COMING UP!

### UPCOMING EVENTS

#### An Introduction to Conflict Coaching

September 27, 2014

[uchastings.webconnex.com/2014ConflictCoaching](http://uchastings.webconnex.com/2014ConflictCoaching)

#### The Practice of Conflict Coaching

October 10 & 11, 2014

[uchastings.webconnex.com/2014ConflictCoaching](http://uchastings.webconnex.com/2014ConflictCoaching)

#### ADR Around the World in 60 Minutes

October 8, 2014

#### Last Chance MCLE

December 6, 2014

[uchastings.webconnex.com/LastChanceMCLE](http://uchastings.webconnex.com/LastChanceMCLE)

#### Advanced Mediation Training

May 9, 16, & 30, 2015

[uchastings.webconnex.com/AdvancedMediation](http://uchastings.webconnex.com/AdvancedMediation)

#### Mastering the Fundamentals of Mediation

June 10 - 12 & 15 -16, 2015

[uchastings.webconnex.com/2015Mediation](http://uchastings.webconnex.com/2015Mediation)

#### International Institute

June 17-19 & 22-23, 2015

[uchastings.webconnex.com/II](http://uchastings.webconnex.com/II)

## CONFLICT COACHING WORKSHOPS

With Debra Gerardi JD, MPH, RN

Conflict Coaching can be used as an adjunct or alternative to mediation and other dispute resolution processes; and it can be integrated into a professional coaching practice working with executives, leaders, and teams to address conflict dynamics within organizations. CNDR is pleased to present a series of workshops introducing Conflict Coaching and exploring the ways it can be put to practice.

Led by **Debra Gerardi**, you can participate in a one day introduction to Conflict Coaching on **September 27**. You can extend your training to include the two-day Practice of Conflict Coaching course offered on **October 10 and 11, 2014**.

To learn more and to register go to

<http://cndr.uchastings.edu/professionals/conflict-coaching.php>



# ONLINE DISPUTE RESOLUTION FORUM



## In late June CNDR co-hosted An International Conference on Online Dispute Resolution

ODR2014 brought together the technology and dispute resolution communities, legal practitioners, mediators and other ADR professionals, academic researchers, financial institutions, ecommerce companies and social media companies, members of judiciaries worldwide, and social justice advocates using innovative technologies to leverage change. The week long Forum began with the first ever **Dispute Resolution Hackathon** at Code for America's San Francisco office, a non-profit that helps residents and governments harness technology to solve community problems. Over the course of the weekend, seven teams put together presentations on an issue, the proposed tech solution, how it addresses the issue and its potential for scalability. Themes addressed included the collaborative economy, privacy, cyberbullying and harassment.

ODR2014 continued with behind the scenes **tours of Facebook, Google and eBay in Silicon Valley**. An offshoot of the tech boom has been the creation of work environments and cultures that empower and stimulate employees. Several on the tour commented on what they saw as enviable ways to work, play and collaborate with co-workers, and how the work culture encouraged creativity and productivity.

The UC Hastings Day, called "**Breaking Mad: How the Collaborative Economy's Best Companies are are Turning Customer Disputes into Brand Gold**", included leaders from Ecommerce, consumer protection organizations, social media and dispute resolution

speaking on best practices in customer service, resolving consumer



disputes and managing brand reputation through efficient and effective dispute resolution systems. UC Hastings Dean and Chancellor Frank Wu, Center for Negotiation and Dispute Resolution Director (CNDR) Sheila Purcell and ABA Dispute Resolution Section Chair and UC Hastings '91 Ruth Glick welcomed forum attendees from all over the globe, including India, South Africa, Greece, the UK and China, just to name a few. Highlights included a keynote by the Director General of Consumers International, Amanda Long, an onstage interview about Diversity in Tech with Mitch Kapur, inventor of the Lotus spreadsheet, and lively presentations about best practices at Task Rabbit, AirBnB, eBay, Elance, Net Neutrals, Poshmark and Facebook.



ABA President James Silkenat speaking with Dean Frank Wu

The day wrapped up with ABA President Jim Silkenat presenting the Hackathon Award to a team who designed a child friendly mobile app for kids to deal with bullying. Attendees enjoyed 360 degree views of San Francisco (and the fog) from UC Hastings' Skyroom during a reception.



CNDR Director Sheila Purcell interviewing Tech Rights Lawyer Christina Gagnier

ODR2014, was the thirteenth ODR Forum and the first to be held in the United States. The ODR Forum has previously been held around the world, including Geneva, Chenni, Buenos Aires, Hong Kong, Cairo and Prague.

The Stanford days began with Law School Dean Mary Elizabeth Magill and Stanford's Martin Daniel Gould Center for Conflict Resolution Program Director Janet Martinez welcoming ODR2014 participants, followed by keynotes, panels and breakout sessions with authorities in law, dispute resolution, international ODR and legal education. UC Hastings Professor of Law and Director of the Institute for Innovation Law, Robin Feldman, presented, along with Kent Walker, General Counsel of Google, on Patent/IP disputes. Former CNDR Director and current Director of the Community Relations Service within the Department of Justice, Grande Lum, presented on ODR in Government.

To learn more about the conference visit [www.odr2014.org](http://www.odr2014.org).

## GLOBAL SCHOLARSHIP & EXCHANGE



In what has become an annual tradition, the Junior Justice Professionals Training Program (JJTP), sponsored by the America for Bulgaria Foundation and administered by the Institute of International Education, visited UC Hastings in May to hear from **Teresa Carey**, **Sheila Purcell**, and others and learn about best practices in Alternative Dispute Resolution (ADR) and how ADR can be used within their judiciary.



**Prof Jeff Lefstien**, **Associate Dean Richard Boswell** and **Sheila Purcell** met with a delegation of attorneys from Pakistan on best practices in the area of ethics, promoting Rule of Law and in offering Legal Education for lawyers.

Other visitors to the Center this fall included a guest from the Republic of Georgia, **Aleksandre Tsuladze** and a Professor from the Czech Republic, **Marcela Fryštenká**.

## TEACHING NOTES

### CNDR Faculty Moving & Shaking

**Stephen Liacouras** and **Margaret Corrigan**, adjunct faculty members, along with other mediators in the Ninth Circuit Mediation program, including **Claudia Bernard** who co-teaches the International Court ADR Systems Design Institute, are all the 2014 recipients of the Robert F. Peckham Award for Excellence in Alternative Dispute Resolution. The Ninth Circuit Mediators received the award at the opening ceremony of annual Ninth Circuit Judicial Conference in Monterey on July 14. Congratulations!

### Clinical Professor

**Carol Izumi** joined UC Hastings Chancellor and **Dean Frank H. Wu** and Associate Dean for Global Programs **Richard**



**Boswell** on a 13-

day Asia trip to create and deepen relationships with law schools, law firms, judicial organizations, bar associations, alumni, and prospective students. Carol gave presentations on UC Hastings' clinical programs and talked about CNDR's curriculum, trainings, and International Court ADR Systems Design institute. This photo shows Carol, Dean Wu, and Associate Dean Boswell with the dean and professors at Pusan National University law school in Busan, South Korea.

## CNDR COMMUNITY OUTREACH



### ADRx: Innovations in Reducing and Resolving Conflict in Our Communities

On June 11<sup>th</sup> the community based non-profit, Peninsula Conflict Resolution Center, hosted a panel of experts including Sheila and CNDR Special Projects Coordinator **Debra Gerardi**, to discuss the creative innovations in alternative dispute resolution within San Mateo County. Speakers included **Susan Manheimer**, the San Mateo Chief of Police, the founder of Esface **Olatunde Sobomehin**, and online dispute resolution maverick **Colin Rule** who all shared new ways to approach conflict and improve communication in our communities.

## GOODBYE & HELLO

### Changing of the Guard - New Academic Coordinator

*Michelle Adeoye, CNDR Sr. Academic Program Coordinator*

Starting a new job can be stressful. Not only was I beginning a new career at CNDR, but beginning a new life in California. I left the University of Illinois at Urbana-Champaign where I had been both a student and professional for over eight years. Thanks to Jolynn Jones, my transition to UC Hastings couldn't have been smoother.

Her impact on the Center and her colleagues at UC Hastings was evident. After meeting many of the faculty and staff it was clear she would be missed. It was fitting that our final moments together were at her going away party, surrounded by those reminiscing with her and bidding her farewell.

I am grateful for Jolynn and the effort and time given to make my transition a smooth one. I know I will not be able to truly replace Jolynn because her legacy lives on at UC Hastings. Thanks to her I am excited and ready to take the torch and begin my new adventure at CNDR.



## THANK YOU VOLUNTEERS!

### 2014 ADR Team Tryouts

Each September hundreds of students try out for the ADR Team in what is CNDR's largest rite of Fall. The process includes a 3-week Negotiation Bootcamp, and the culminating In School Negotiation Competition, where the students compete in tournament-like conditions under the leadership of **Team Coach Clint Waasted along with the help of team board members & others.**

**Thank you to all the volunteers who willingly spent their time and energy to make this year's UC Hastings Negotiation and Mediation team a successful one.**

### 2014 Volunteers

Alina Laguna	Judith Mazia	Robert Luft
Amy Thomas	Kathryn Schear	Roger Moss
Charles Regal	Kay Suk	Stephanie Peter
Dennis Weaver	Kenneth Sheppard	Sue Bunnell
Erika Schmidt	Linda Miller	Tamara Ribas
Eugene Kalinsky	Mark Petersen	Carl Bunch
Gabriel Bellman	Michael King	
Ila Deiss	Nick Campbell	
Jelley Philip	Pazit Zohar	
Joel Schaffer	Robert Helwick	
Jack Dittoe	Robert McBride	
Jonathan Gross	Robert La Vine	

## INTERNATIONAL ADR JAMS FELLOWS



On September 3rd, Sheila joined **Howard Herman** from the Northern District ADR Program and **Claudia Bernard** from the Ninth Circuit ADR Program to present to the International Weinstein Fellows on Innovations in Court ADR.

Hastings is pleased to host "ADR Around the World in 60 Minutes" on **October 8th, 198 McAllister, Classroom A, 3:30-4:30** where two JAMS Fellows from Spain and Thailand will discuss developments in their countries in implementing ADR programming and courses. Join us for this free offering!

## MARK YOUR CALENDARS!

### LAST CHANCE MCLE

**DECEMBER 6, 2014**

Wrap up those hard to find MCLE credits in Ethics, Elimination of Bias and Mental Health with a day of role playing and insight from **Prof. Carol Izumi** and **Adjunct Professors Jessica Notini** and **Robert Terris**.

To register visit  
<https://uchastings.webconnex.com/LastChanceMCLE>